ManagingMatters

Lead & Develop Your Staff

Course Objectives:
- Identify how to manage change effectively
- Recognize the need to delegate
- Discover ways to make conflict work for you not against you
- Help employees be their best.

Course Content:
1. Why do people resist change?
2. How to minimize the resistance to change.
3. Helpful ways leaders can counteract negative reactions to change.
4. Principles of effective delegation.
5. Helpful tips in managing conflict.
6. Effective coaching tips.
7. How leaders can empower others.

Delivery Format:
- Mini Lecture
- Group Exercises